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#### Medium-term Management Plan (FY2019-FY2021)

May 8, 2018 SOHGO SECURITY SERVICES CO., LTD (Securities Code : 2331)

# Agenda





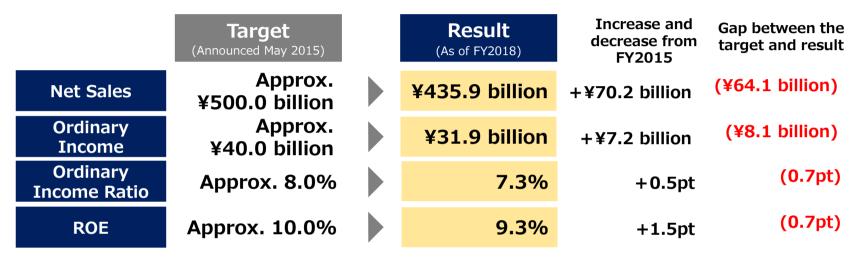


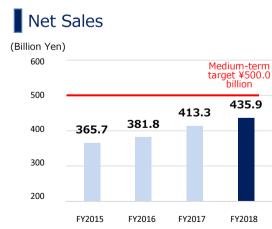
## Summary of GD2017 (Medium-term Management Plan : FY2016-FY2018)

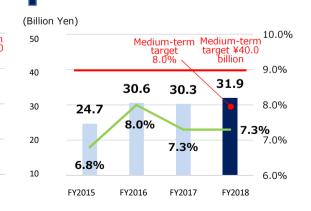
# 1. Summary of GD2017



## Achievement status of financial goal

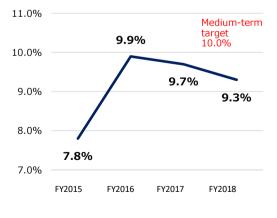






Ordinary Income · Ordinary Income Ratio

#### ROE

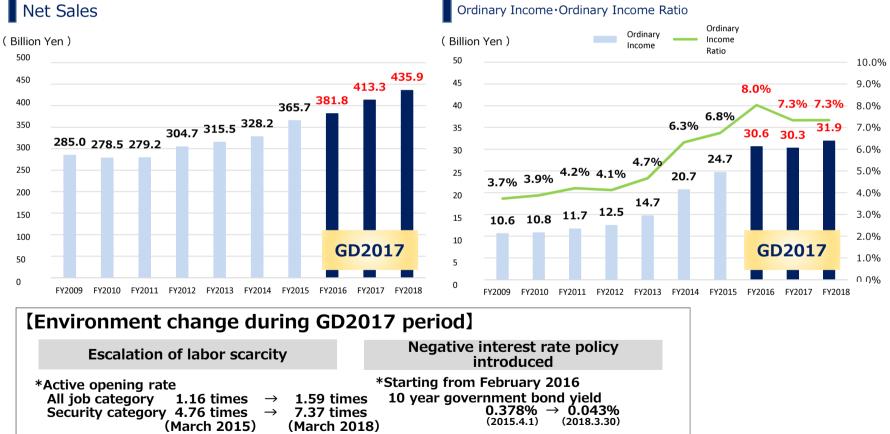


# 1. Summary of GD2017



## Financial Results (Since FY2009)

■ Though the target for GD2017 was unachieved, the result is on smooth growth path





### 2 Management Environment and correspondence of ALSOK Group

#### 2. Management Environment and correspondence of ALSOK Group



#### Environmental changes

#### Diversification of Risks

- Geopolitical risks
- Threat of terrorism
- Climate change (abnormal climate, natural disaster)

#### Structural issues of Japanese society

- Low birthrate and longevity, population decline
- Work style reform, human resource development revolution
- Crowd into metropolitan area, depopulation rural areas
- Dilapidation of infrastructure and facilities

**Expansion of elderly market** 

Aggravation of labor scarcity and

difficulty in recruit

Earthquake disaster reconstruction

#### Technical innovation etc.

- AI, Iot, Big data, Robots
- Progress of Fintech
- Productivity Revolution (Society5.0)

#### Changes of Management Environment

Continuous expansion of safe and secure needs

Increase in inbound tourism

Expansion of overseas security market

Expansion of outsource needs

Corresponding to national land resilience and dilapidated facilities Frontier expansion in security market by new technology

Business model change in financial institutions

Approach towards regional revitalization

#### Overcome constrained factors of business expansion and take advantage of the business chance

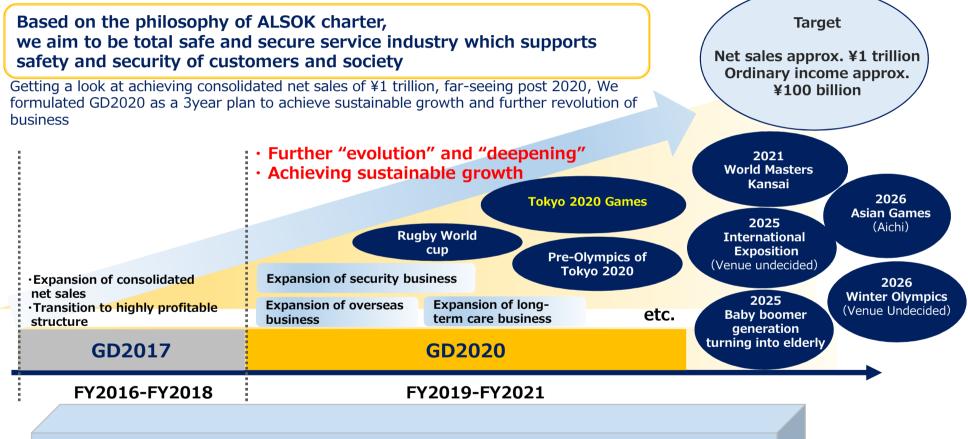


and achieve sustainable growth of the Group





# Long-term development and the position of GD2020



#### ALSOK Charter (Management Philosophy)

Based on core principles exemplified by "arigato no kokoro" (a feeling of gratefulness and gratitude) and "bushi no seishin" (a samurai spirit), we devote ourselves to protecting the safety and security of our customers and of society as a whole.



# Basic Policies of GD2020

#### Grand Design 2020 Basic Policies

- I Enhancement of existing business to correspond to diversifying needs of customers
- **I** Sophistication of security model and improvement in productivity
- **II** Business expansion in elderly market
- **IV** Stable securement and active promotion of human resources
- V Correspondence to Tokyo 2020 Olympic and Paralympic Games

Marketing Strategy		Enhancement of Management Base		
Business Corporation	Amplification of solution business including incorporation of outsource	<ul> <li>Sophistication of security model</li> <li>Productivity improvement         <ul> <li>(improvement in additional value per person)</li> </ul> </li> <li>Stable securement of human resources and promotion of diversity</li> </ul>		
Public Sector	needs Further expansion of "security +			
Financial Institutions	equipment" model (Security and equipment service package)	Cultivation of human resources with high expertise		
Individuals	<ul> <li>Providing seamless products and services concerning individuals and facilities</li> <li>Business expansion in elderly market</li> </ul>	Correspondence to TOKYO2020 Olympic and Paralympic Games		
Overseas	Accelerate expansion in overseas business	ALSOK will play a role in the security of the Game and contributing to the success of the Game		

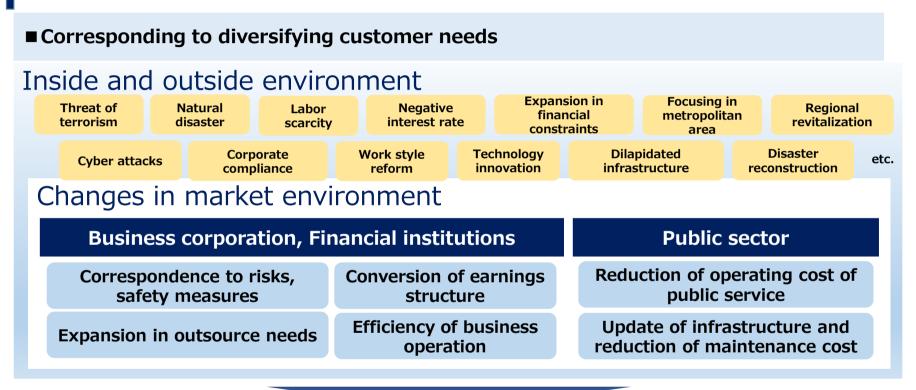


Basic Policies of GD2020

I Enhancement of existing business to correspond to diversifying needs of customers



#### I Enhancement of existing business to correspond to diversifying needs of customers



#### **Amplification of Solution business**

Providing solutions to various sophisticated needs

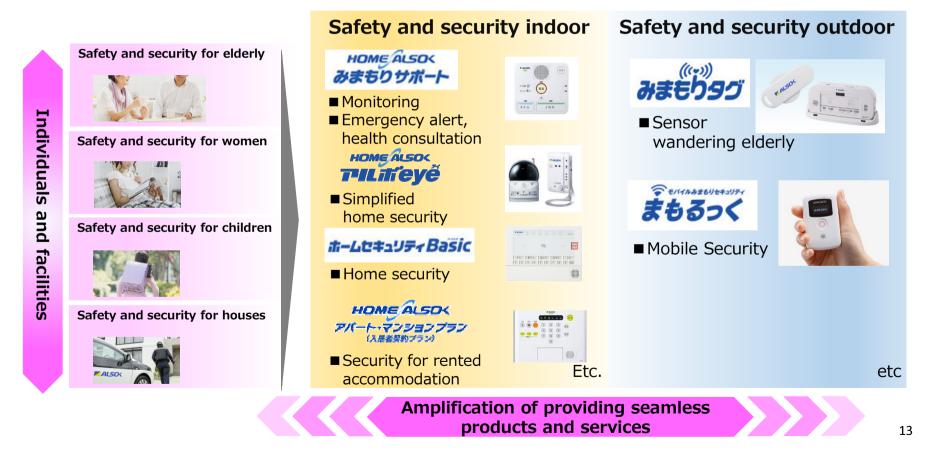
Further expansion of "security + equipment" model (Security and equipment service package)

Providing comprehensive service seeking optimized premises and equipment



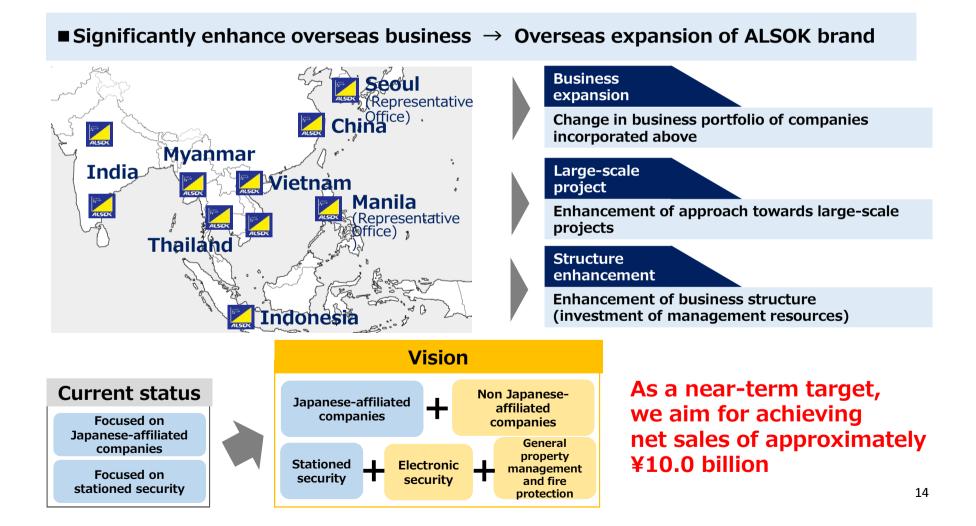
I Enhancement of existing business to correspond to diversifying needs of customers

Providing various products and services concerning safety and security of individuals seamlessly





I Enhancement of existing business to correspond to diversifying needs of customers





Basic Policies of GD2020

# **I** Sophistication of security model and productivity improvement



## I Sophistication of security model and productivity improvement

Promoting changes of business model far-seeing diversifying and sophisticating needs and labor scarcity

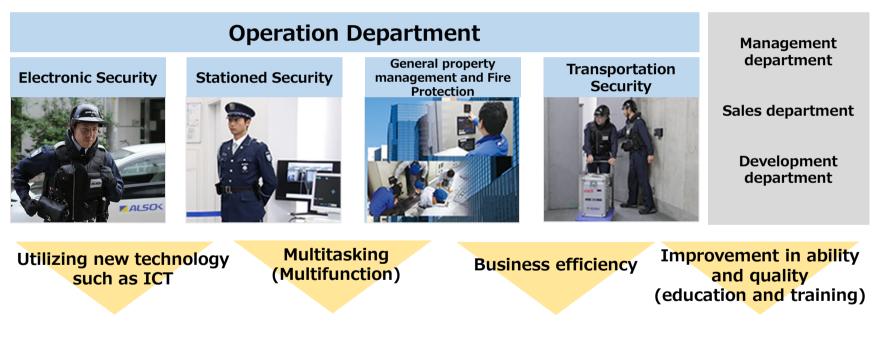
Diversifying and sophisticating needs of customers	Corresponder scare		Rapid technologi innovation	ical
Realization of services for preventive measure		Correspondence towards sophisticated crimes		
•Foretaste detection of trouble utilizing a of natural disaster reduction and fire pro •Changing from preventing damage to p measure	<ul> <li>Recognition of suspicious behavior utilizing AI</li> <li>Corresponds to crimes such as shoplift, special-case scams, cyber crimes, terrorism etc.</li> </ul>			
High-functioned robots		Realization of	urban space	
•Correspondence outdoor, mounted with •Acts on behalf of humans in scenes suc fire extinction, searching, derivation	<ul> <li>Monitoring urban space by taking advantage of AI, 5G, and high-definition camera</li> <li>Detecting fire disaster, status of vehicle traffic, suspicious drones etc.</li> </ul>			

etc.



#### I Sophistication of security model and productivity improvement

Improvement in additional value per person, by utilizing new technology such as ICT and multitasking



#### Improvement in additional value per person by productivity improvement



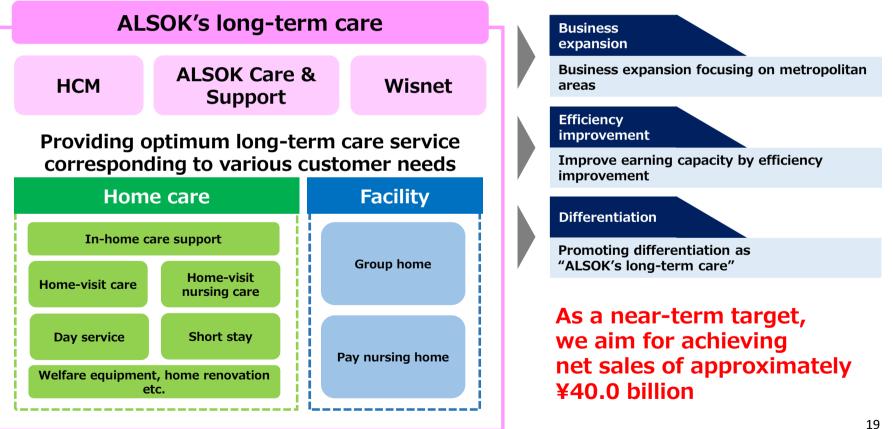
Basic Policies of GD2020

#### **II** Business expansion in elderly market



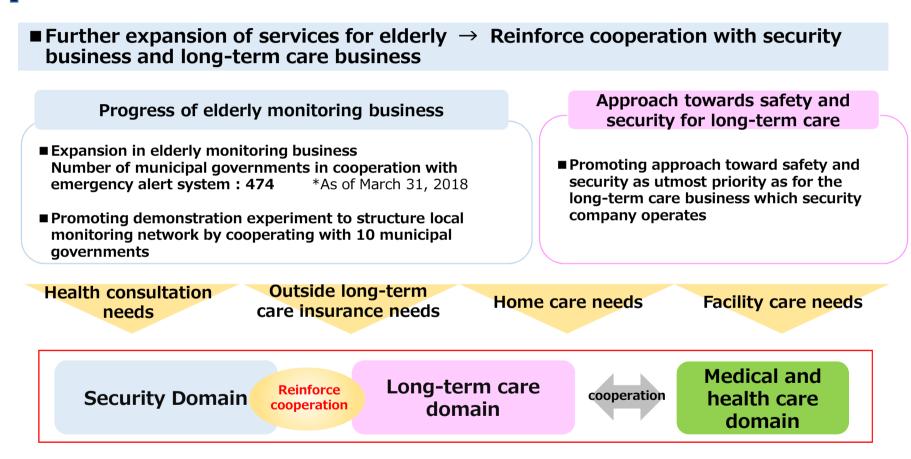
## III Business expansion in elderly market

Expanding long-term care business and making it to one large business pillar





# III Business expansion in elderly market



Expansion of services for elderly, corresponding to various needs



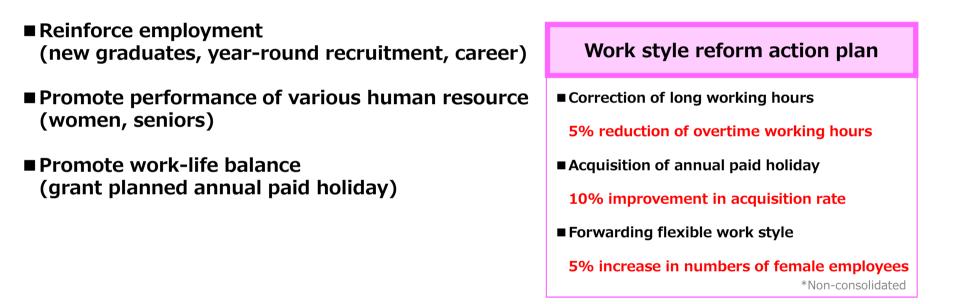
Basic Policies of GD2020

# **IV** Stable securement and active promotion of human resources



## IV Stable securement and active promotion of human resources

Promoting stable securement of human resource and diversity



#### Cultivation of human resources with high expertise

Thorough advanced education utilizing ICT



Basic Policies of GD2020

#### V Correspondence to Tokyo 2020 Olympic and Paralympic Games



### V Correspondence to Tokyo 2020 Olympic and Paralympic Games

#### As a co-leader of Joint Venture Group for Tokyo 2020 Games Security, ALSOK will contribute to ensure safe and secure games



Tokyo 2020 Official Partner (Security Services & Planning)

[Tokyo 2020 Games Security JV]

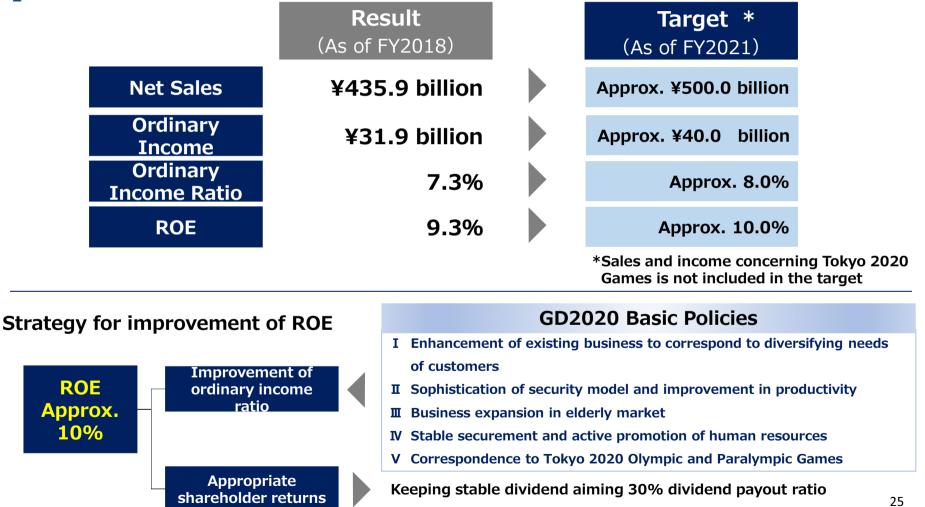
•Date of establishment : April 3,2018 •Organizational structure : 14 security companies (2 co-leaders)

#### ALSOK is Tokyo 2020 Olympic and Paralympic Games official partner

The founder of ALSOK led the operations of the Tokyo 1964 Olympic Games. Indeed, this connection with the Olympic Games served as the trigger for the founding of ALSOK in 1965, and to the establishment of the company's management philosophy "to devote ourselves to protecting the security and safety of our customers and society as a whole". Over the years, ALSOK have grown steadily with the support of its customers. The upcoming Tokyo 2020 Games is positioned as a gratitude, to play a role as a co-leader of Tokyo 2020 Games Security JV, and to dedicate all one's strength to contribute to deliver safe and secure games.



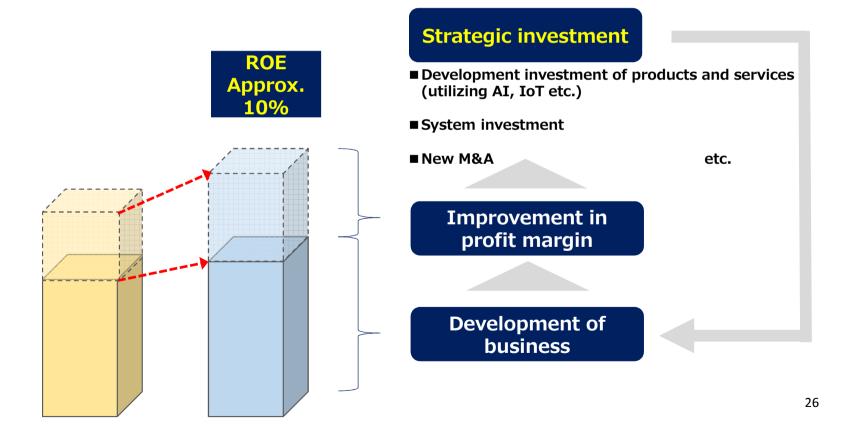
# Financial Goal





# Investment Policy

While maintaining stable financial base, ALSOK seeks improvement of ROE by generating cash from enlarging profit and accelerating development of business by strategic investment







4. Approach towards sustainable improvement of corporate value



#### **ALSOK Charter (Management Philosophy)**

Based on core principles exemplified by "arigato no kokoro" (a feeling of gratefulness and gratitude) and "bushi no seishin" (a samurai spirit), we devote ourselves to protecting the safety and security of our customers and of society as a whole.

#### 4. Approach towards sustainable improvement of corporate value

## Relationship between 4 material CSR themes and SDGs

As it seeks to continue protecting the safety and security of customers and society, ALSOK will aim to achieve SDGs(Sustainable Development Goals) by resolving social issues through our business, and create value for protecting the future

#### **4** Material CSR themes

Providing products and services that help resolve social issues

Cultivating human resources and building a comfortable workplace environment

Contributing to local communities through active communication

Providing trustworthy security services

#### [External Recognition]



ALSOK has been included in the FTSE4Good Index Series, a socially responsible investment FTSE4Good index, for 10 consecutive years. FTSE Blossom Japan



ALSOK is included in the FTSE Blossom Japan Index, an ESG investment index.

#### **Relationship with SDGs**







ALSOK will keep contributing to the ongoing development of society by functioning as a form of social infrastructure that supports safety and security